

## Reservation Terms

### Creating a reservation

You can make a reservation using the reservation form on the [purecampers.eu](https://purecampers.eu) website.

After sending the form, the date you have chosen will be pre-booked and you will receive an email with payment instructions and an invoice. **Your reservation will be confirmed if, within 5 days of sending the reservation form, purecampers receives a deposit of one third of the total rental price in their bank account indicated on the invoice.**

The remaining two thirds of the total rental price are due **10 days before the start of the booking.**

If the reservation is made **less than 10 days** before the start of the trip, your reservation will be confirmed by crediting the total rental price to the bank account of purecampers (ie, in this case, the payment is not divided into a deposit and rest).

### Cancellation by you

You can cancel your reservation for any reason **more than 30 days before the start of the trip** and all amounts paid will be refunded in full.

If you cancel your reservation **30 or less days before the start date of the trip**, the deposit paid will not be refunded.

### Cancellation of the trip due to tightening of COVID-19 measures

If you have to cancel your trip **due to valid COVID-19 measures, all paid amounts will be refunded.**

### Cancellation by purecampers

Purecampers reserves the right to cancel a binding reservation in the event of a serious malfunction of a campervan (accident, damage requiring immediate repair, etc.). In this case, purecampers will inform you of this situation and refund the amounts paid to you in full.