

# Reservation Terms

## Creating a reservation

You can make a reservation using the reservation form on the [purecampers.eu](https://purecampers.eu) website.

After sending the form, the date you have chosen will be pre-booked and you will receive an email with payment instructions and an invoice. **Your reservation will be confirmed if, within 5 days of sending the reservation form, Purecampers receives a deposit payment of one third of the total rental price in their bank account indicated on the invoice.**

The remaining two thirds of the total rental price **are due 30 days before the start of the booking.**

If the reservation is made **less than 30 days before the start of the trip**, your reservation will be confirmed by crediting the total rental price to the bank account of Purecampers (in this case, the payment is not divided into a deposit and rest)

## Cancellation of the reservation by you

You can cancel your reservation for any reason **more than 30 days** before the start of the trip and all amounts paid will be refunded in full.

If you cancel your reservation **30 or less days** before the start date of the trip, the amounts paid will not be refunded.

## Cancellation of the reservation by Purecampers

Purecampers reserves the right to cancel a binding reservation in the event of a serious malfunction of a campervan (accident, damage requiring immediate repair, etc.). In this case, Purecampers will inform you of this situation and refund the amounts paid to you in full.