

General Terms and Conditions for Vehicle Rental

Version: 06, Effective Date: 20.12.2025

1. Applicability

These General Terms and Conditions (hereinafter referred to as “**GTC**”) form an integral part of the Motor Vehicle Rental Agreement (hereinafter referred to as the “**Rental Agreement**”) between the renter specified in the Rental Agreement (hereinafter referred to as the “**Renter**”) and the lessor defined in the Rental Agreement (hereinafter referred to as the “**Lessor**”). The subject of the rental (hereinafter referred to as the “**Vehicle**”) is defined in the Rental Agreement.

For the purposes of these GTC, the Lessor and the Renter shall be jointly referred to as the “**Contracting Parties**.”

These General Terms and Conditions may also be used by a Lessor other than Purecampers s.r.o., provided that such Lessor is identified as the lessor in the Rental Agreement. The use of these GTC by another Lessor does not create any responsibility or obligation for Purecampers s.r.o. arising from the rental relationship.

2. Driver and Additional Driver

Only a person designated in the Rental Agreement as the “Renter” or “Additional Driver” is authorized to drive the Vehicle.

The Renter and any Additional Driver must, on the date of vehicle handover, hold a valid category B driver’s license for at least two years, have a minimum of two years of driving experience, be at least 24 years of age, and possess a valid identity card or passport. The Renter must present these documents to the Lessor no later than on the day of signing the Rental Agreement.

3. Vehicle Handover

The Vehicle shall be handed over to the Renter at the mutually agreed time, typically at the Lessor’s premises, unless the Contracting Parties have agreed otherwise. The

Lessor delivers the Vehicle in a proper and serviceable condition (as described in Section 4 below), providing explanation and instruction on its operation.

The Lessor will provide the Renter with the Vehicle together with the vehicle registration certificate (small registration card), the certificate of emissions and technical inspection (cards), and proof of mandatory motor vehicle insurance (compulsory liability insurance) (hereinafter collectively referred to as the “Documents”).

4. Vehicle Condition

The Vehicle is handed over in full working order for the agreed use, together with valid technical and emissions inspections that remain effective for the entire rental period. All visible damages and known defects shall be recorded in the handover protocol, which forms part of the Rental Agreement. The handover protocol must be signed by both Contracting Parties. Any damages or defects not noted in the handover protocol shall be considered to have occurred during the Renter’s use of the Vehicle, for which the Renter is fully responsible for compensation.

The Vehicle is delivered to the Renter inspected and cleaned (interior, exterior, filled propane–butane bottle, full water tank) and with all relevant valid documents required for travel in European countries, as well as replenished operating fluids, a full fuel tank, and a highway vignette for the Slovak Republic. The Renter is responsible for the fuel consumed during the rental period.

5. Vehicle Use

The Renter undertakes to use the Vehicle exclusively for its intended purpose, which is the transportation and accommodation of persons for recreational purposes, in accordance with applicable law. The number of passengers and accommodated persons in the Vehicle must not exceed the number specified in the reservation.

The Renter is not permitted to use the Vehicle contrary to its intended purpose, including, but not limited to:

- transporting goods,
- transporting persons or cargo for a fee,
- propelling or towing any vehicle or trailer,
- participating in automotive (motor) sports events,

- driving under the influence of alcohol or narcotics,
- driving off paved roads (off-road).

Furthermore, the Renter is not permitted to use the Vehicle outside the countries of the European Union, the European Economic Area, and Switzerland, unless otherwise agreed in writing between the Lessor and the Renter prior to making the reservation.

Using the Vehicle contrary to its intended purpose, by a person other than the agreed user, outside the agreed territory, or off paved roads (off-road) shall be considered a material breach of the Rental Agreement, in which case the Lessor is entitled to charge the Renter a contractual penalty of EUR 500 for each violation. Payment of the contractual penalty does not affect the Lessor's right to claim compensation for any resulting damage. The contractual penalty is payable within 7 days from the date of delivery of the payment request to the Renter. Payment of the contractual penalty or mutual agreement does not affect the Lessor's right to claim compensation for damages and lost profits.

The Lessor is entitled to immediately terminate the Rental Agreement and retain the security deposit if:

- the Renter grossly violates applicable legislation (traffic regulations),
- the Vehicle is exposed to the risk of intentional damage, or the Renter uses the Vehicle in a manner contrary to the purpose stated in this Section.

During the rental period, the Renter undertakes to handle the Vehicle with care, protect it, and act in a manner that does not cause any damage to it. The Renter further undertakes not to leave the Vehicle unlocked. The Renter shall regularly check the condition of operating fluids and, if necessary, perform basic maintenance, including checking engine oil and the prescribed tire pressure.

The Vehicle's insurance coverage does not extend to tires, damage to the underside of the Vehicle, equipment, interior and exterior fittings, or the Renter's personal belongings; therefore, the Renter is responsible for any damage to these items and the associated costs.

Smoking is strictly prohibited in the Vehicle. In the event of a violation, the Renter shall be liable for the actual costs required for professional cleaning of the interior or replacement of damaged items (e.g., upholstery, carpets, curtains, repairs) and a contractual penalty of EUR 200 for each violation. The contractual penalty is payable

within 7 days from the date of delivery of the payment request to the Renter. Payment of the contractual penalty or mutual agreement does not affect the Lessor's right to claim compensation for damages and lost profits.

In the event of any breach of the Vehicle use rules, the Renter agrees to compensate all resulting damage to the Vehicle, any contractual penalties arising therefrom, and any lost profits incurred by the Lessor if the Vehicle is damaged and cannot be rented to another Renter within 7 days from the delivery of the payment request.

For the purposes of these Terms and Conditions, lost profits are calculated as the rental fee for each calendar day during which the Vehicle could not be rented to another Renter due to repairs required as a result of a breach of the Vehicle use rules.

6. Return of the Vehicle to the Lessor

The Renter shall return the Vehicle on time, on the agreed date and at the agreed location, in an undamaged condition (as received according to the handover protocol), taking into account normal wear and tear. This includes all complete, undamaged, and functional accessories and components, as well as any other items whose receipt the Renter confirmed by signing the handover protocol. The Vehicle must be returned with a clean interior and a full tank of suitable fuel. Any modifications to the Vehicle made by the Renter with the Lessor's consent are not required to be restored to their original state at the end of the rental period.

If the Renter fails to return the Vehicle with a full tank of suitable fuel, they are obliged to fully refund the Lessor for the actual costs of refueling. The Lessor may notify the Renter of this obligation within 5 days after the end of the rental. The Renter must pay the actual refueling costs within 7 days from the date of receipt of the payment request.

If the Renter fails to return the Vehicle at the agreed time, date, and location as specified in the Rental Agreement, the Lessor may claim a contractual penalty. For delays exceeding 2 hours, the Lessor shall claim a penalty of EUR 20 for each additional hour or part thereof. The contractual penalty is payable within 7 days from the date of delivery of the payment request to the Renter. Payment of the contractual penalty or mutual agreement does not affect the Lessor's right to claim compensation for damages and lost profits.

In the event of missing or damaged equipment, the Lessor is entitled to claim compensation from the Renter for the damage and any resulting lost profits.

Vehicle Cleaning

The Renter is obliged to return the Vehicle in the same state of cleanliness in which it was provided unless they have opted for the additional service “Van Cleaning” for a fee of EUR 35 when making the reservation. If the Renter does not order this service, they must return the Vehicle properly cleaned, including vacuumed seats, mattress, and floor, washed dishes, kitchen worktop, sink, and refrigerator, as well as cleaned camping equipment (table, chairs, and grill). Returning the Vehicle in an unsatisfactory condition may result in a cleaning fee being charged.

If the Vehicle is returned in a significantly dirty condition, preventing its preparation for another rental on the same day, the Lessor reserves the right to charge the Renter a contractual penalty of EUR 100, in addition to the costs of professional cleaning and compensation for lost profits due to the inability to rent the Vehicle. The contractual penalty is payable within 7 days from the date of delivery of the payment request to the Renter. Payment of the contractual penalty or mutual agreement does not affect the Lessor’s right to claim compensation for damages.

7. Reservation, Rental Price, and Cancellation

a) Reservation and Rental Price

The Parties agree that the rental price of the Vehicle shall be specified as part of the reservation (electronically on the Lessor’s website, by phone, or by email). After submitting a reservation created on the Lessor’s website, an invoice will be sent to the Renter at the email address provided by them.

The first part of the invoiced amount, equal to one-third (1/3) of the total rental price, is payable within 5 days from the date the reservation is made. Upon crediting the first payment to the Lessor’s account, the reservation becomes binding and serves as a block for the reserved period.

The second part of the invoice, representing two-thirds (2/3) of the total rental price, is payable no later than 30 days prior to the Vehicle pickup date.

If the reservation is made 30 days or less before the start of the rental, the Renter shall pay the full rental amount in a single payment. In this case, the payment is not divided into first and second parts.

b) Cancellation

The Renter has the right to cancel a binding reservation more than 30 days before the rental start date. Cancellation fees are governed by the following rules:

- **Cancellation more than 30 days (inclusive) before the pickup date – the first payment (1/3 of the rental price) will be refunded in full.**
- **Cancellation less than 30 days before the pickup date – any amounts paid for the Vehicle rental are non-refundable.**

In the event of an early return of the Vehicle by the Renter, no entitlement to a proportional refund of the rental price arises.

The Lessor reserves the right to cancel a binding reservation in the event of a serious defect or unfitness of the Vehicle (e.g., accident, damage requiring immediate repair, etc.). In such cases, the Lessor will inform the Renter of the situation and refund all amounts already paid for the Vehicle rental in full, including any refundable deposit if it has already been paid, within 7 business days of notifying the Renter of the cancellation.

8. Refundable Deposit / Security Deposit

The refundable deposit shall be in the amount specified in the rental agreement; information regarding its amount may also be published on the Lessor's website.

The Lessor is entitled to offset the deposit against any contractual penalties, compensation for damages to the Vehicle, sanctions, or other monetary obligations that the Renter is obliged to pay, or any other payments that the Renter is required to make. If the amount of damage cannot be determined at the time of returning the Vehicle to the Lessor, the Lessor is entitled to retain the deposit until the damage has been fully assessed.

The Renter undertakes to pay the Lessor for all damages caused during the rental period, as well as any associated costs not covered by insurance, even if the amount of such damages exceeds the specified deposit, within 7 days of being notified by the Lessor.

The Vehicle will not be handed over to the Renter unless the rental price and the deposit are paid in full. The deposit shall be paid by bank transfer to the Lessor's account no

later than 5 days before the start of the rental period. The deposit will be refunded in the same manner it was paid—by bank transfer—within 5 days of the end of the rental period.

9. Costs incurred during the Vehicle rental period

The Renter bears all costs related to the operation of the Vehicle and incurred during the rental period. These are mainly fuel prices, tolls, fines, and repair costs incurred during the use of the Vehicle related to damage caused by the Renter, costs to repair damaged tires or flat tires.

In the event that repairs need to be made to the Vehicle during the Vehicle rental period, except repair of damaged tires, the Renter must notify the Lessor before they are carried out and obtain his written consent. All repairs of the Vehicle must be carried out professionally in an establishment that is intended for it and thus in an official automobile repair shop. The Lessor reserves the right to demand from the Renter documentation confirming the scope of the repairs, and that the repairs were carried out in an official automobile repair shop.

10. Modifications to the Vehicle

It is strictly prohibited to perform any modifications on the Vehicle, including but not limited to, applying stickers, screwing, drilling, or similar alterations. The Renter is responsible for ensuring that no unusually heavy, flammable, dusty, odorous, or contaminating items are transported in the Vehicle.

Any modifications that need to be made during the rental period must be discussed with the Lessor in advance, and written consent must be obtained from the Lessor before carrying out such modifications.

11. Traffic violations

During the rental period, the Renter is fully responsible for complying with all traffic laws and regulations. Any violation of these laws during the rental period is the sole responsibility of the Renter.

In the event that the Lessor receives a fine or penalty for a traffic violation occurring during the rental period, the Lessor is entitled to require the Renter to cover the amount of the fine.

The Lessor also reserves the right to designate the Renter or the additional driver as the responsible party for the traffic violation in proceedings before the relevant authorities.

The Renter agrees to pay the full amount of any such fine within 7 days of receiving a payment request from the Lessor.

If necessary, the Renter is obliged to provide the Lessor with all required cooperation to resolve the matter.

12. Accident, Vehicle damage and compensation

In the event of damage to the vehicle, a traffic accident, or any other extraordinary event, the Renter is obliged to immediately take the following steps:

- Contact the police;
- Document the incident, and in the case of a traffic accident, prepare an accident report including the addresses and names of witnesses;
- Take photographs of the accident;
- Refrain from acknowledging any claims from third parties;
- Contact the Lessor by phone;
- Contact the Lessor's insurance assistance service by phone.

The Renter is required to cover all costs incurred as a result of damage to the vehicle during the rental period, except for normal wear and tear. The Renter is also responsible for paying any fees, penalties, or other financial obligations arising during the rental period, including the insurance deductible and any difference between the actual damage and the insurance payout.

If the damage is caused by the Renter, the Lessor is entitled not only to compensation for the damage but also to claim any lost profit as specified in these Terms and Conditions.

Furthermore, the Renter is responsible for any costs and lost profits incurred by the Lessor in the event of loss of documents or keys for the vehicle, or if vehicle documents are retained by public authorities due to the Renter's actions or negligence.

The Renter must pay all contractual fines, compensation for damages, lost profits, or other obligations arising from these Terms and Conditions that exceed the amount of the security deposit within 7 days of notification by the Lessor, via bank transfer to the Lessor's account.

13. Vehicle theft

In the event of the vehicle being stolen, the Renter is obliged to immediately contact the police and the Lessor, and to prepare a report on the theft. One copy of this report, along with the keys and the vehicle documents, must be handed over to the Lessor.

The Renter undertakes not to leave the vehicle's keys or documents inside the vehicle unless they are in its immediate vicinity.

If any of these obligations are not fulfilled, the Renter agrees to bear all resulting damages and to pay the Lessor in full within 7 days of the occurrence of the damage. For insurance coverage in the case of vehicle theft, it is essential to hand over the vehicle key(s) and all vehicle documents to the Lessor.

14. Malfunction/ Breakdown

In the event of a breakdown or malfunction of the vehicle and/or its components, the Renter must immediately contact the Lessor and follow their instructions.

If the breakdown prevents the vehicle from being safely operated, it must be towed to the nearest service center. In such cases, the Renter must contact the assistance service specified in the Lessor's insurance conditions. For breakdowns that do not affect the safe operation of the vehicle, the Renter may drive the vehicle to the nearest service center themselves.

If the breakdown is not caused by the Renter and prevents the vehicle from being safely mobile, the Lessor listed in the rental agreement shall provide a replacement vehicle to the Renter within 24 hours of receiving notification of the breakdown. If the Lessor does not have a replacement vehicle available at that time, they shall arrange or cover transport for all passengers to the vehicle pick-up location and refund the Renter the

full amount for any unused rental days. For passenger transport to the vehicle pick-up location, the most economical standard mode of transport (train, bus) will be used.

If the breakdown can be repaired within 3 days from the Lessor receiving notice of the issue, and the Renter chooses to continue the rental after the repair, the Lessor shall cover accommodation costs for the Renter and all passengers at or near the service location, up to a maximum of €100 per day for the entire crew of the rented vehicle.

15. End of Rental

The rental relationship under these General Terms and Conditions shall terminate upon the expiry of the agreed rental period. Prior to the end of the agreed rental period, the rental relationship may only be terminated based on mutual agreement of the Contracting Parties or unilaterally by the Lessor in the cases specified in Article 5 of these General Terms and Conditions.

Upon termination of the rental relationship, the Renter's right to use the Rental Subject ceases. The Renter is obliged to return the vehicle along with its documents and keys to the Lessor on the last day of the rental period.

16. Final Provisions

1. These General Terms and Conditions may only be amended or supplemented in writing by the Lessor.
2. If the Lessor is a person other than Purecampers s.r.o., all rights and obligations of the Lessor under these General Terms and Conditions shall be borne exclusively by that person.
3. If any provision of these General Terms and Conditions is or becomes invalid or ineffective, this shall not affect the validity and effectiveness of the remaining provisions, which shall remain in full force.
4. These General Terms and Conditions and all disputes and claims arising from or in connection with them shall be governed and interpreted in accordance with the laws of the Slovak Republic. Any dispute arising from these General Terms and Conditions shall be finally resolved by the competent courts of the Slovak Republic.
5. The Contracting Parties declare that they have understood the provisions of these General Terms and Conditions in terms of both content and scope, and

that these provisions express their free and serious will. By making a reservation for the Rental Subject, the Renter agrees to these General Terms and Conditions.